

# LifePulse360 Community Focus

## Community

Conduct Health Improvement Assessment

Add Resources and Foster Improvements

Define Urgent Health Needs and Success Stories

## Integrated Care and Health and Human Services

Finding, Recommending, Scheduling, Accessing

Create Collaborative Environment for Shared Care

Receive Interaction and Feedback

## Patient Engagement

Find a Clinical Center and Care Coordinator

Commit to Integrated Treatment and Healthy Habits

Receive Concerns to Reduce Risks

### All Care is Local and Needs Community Engagement

- Patients want their care close to home
- Perspective changes depending on whether you are in a rural, urban or western expansive area
- Local collaborative environment allows partners to share patients
- Access to a resource directory of local providers, human services, volunteers, nonprofit and faith-based initiatives
- A local community home page that allows discovery, alerting, and connecting family and friends
- Health community improvement council that assesses health outcomes, fills gaps, and promotes new local success stories

### The Providers of Primary Care at Community Health Centers or VA Community Clinics Need:

- Community outreach staff and health coordinators with mobile tools to foster patient engagement and compliance
- Ability to discover local resources and easily add new providers (e.g. specialists)
- Community health improvement councils that can be lead by citizens, providers and local public health offices
- Partnership agreements for integrated care and social services

### Discovering, Scheduling and Collaborating for Complex Care Needs with LifePulse360

- Primary care physicians can build their own referral network, schedule their patients with partners in other practices, and share diagnoses
- Primary care physicians can collaborate on integrated treatment plans
- Care coordinators can take workload off the primary care physicians and engage the patient by befriending, advising and assisting

### LifePulse360: Designed for Change and Localization

- Collaborative information space for patient and providers
- Local community based resources that can be easily added and searched county-wide
- Population-specific risk and feedback tables support change with management-solution templates
- Health and social service interactions can create a trail of data that can be used for measurements at four levels: personal, population, community and state
- Easy-to-change tools: Ruby on Rails, MySQL, AWS Cloud Technology and the ability to work on a range of devices from smart phones, iPads to laptops



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