

Community Resources and Referral Capabilities

Community Resource Directory and Referral Management: Built into LifePulse360 as Core Function

Integrates Community-Resources and Provider Access & Referral
into each Care Coordinator Portal

Always provides a patient view of multiple community resources and providers utilized

Community & Personalized Resource Directory

- State and County Data Bases
- Search and Assign Resources and Providers to Patients
- Volunteer Services Assigned to Patients Linked to Concerns (Social Determinants of Health)
- Foster 'Healthy Community' Councils and Local Initiatives
- Personalized for Improved Patient Mobility
- Community management oversight of governance process



Referral Management

- External Expert with Integrated Information
- Join Provider Team
- Situation Alerts
- Integrated View
- Referral360
- SAFE TRANSER
- Alerts from Adverse Event Symptoms and other Provider Concerns

Integrated Capabilities within a Care Coordination Platform

LifePulse360 is a care coordination platform that integrates with the immediate local community and provides access to state and local resources, and health and human services, allowing Resources and Providers to be linked.

LifePulse360:

- Incorporates the large, isolated, resource directories into a Master Community Resource Directory
- Can select Resources and Providers to address the key "Concerns" of individuals
- Opens communications to the resources that provide a direct line of communication to their care coordinator

Easily filter and verify the Community Resource Directory to address Health and Human Services and the vast Volunteer Services

- Support "Search" functionality by state, counties and neighboring areas
- Helps connect patients to resources throughout the country such as OpenBeds and VA Facilities API
- Improves resource management and selection by alerting partners for specific patient needs including pre-alerts before going to ER

Putting the Resources and Providers on your Personalized and Integrated Portal

- Close gaps in communication between providers enabling primary care providers to have accurate and up-to-date records

Referral management provides filtered information from your patients' primary care medical home to the extended provider team

- Create a Provider Team Network
- Receive alerts for admission-discharge and transfer to care coordinators and selected providers
- Will send, gather information from patients, and filter topics to send to appropriate providers
- Provide patient-centric care and close gaps in communication with primary care providers who often do not get new diagnosis information or changes in treatment and medication

Better diagnosis and detection of adverse outcomes with "360 feedback" and an integrated care view

- "Referral360" allows information integration and allows shared visibility to the entire care team and the patient's care needs



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